

Anleitung für Abonnenten zur Integration des D-Ticket & marego Abo in der MVB App.



MVB App in den Stores:

Apple

<https://apps.apple.com/de/app/mvb-app/id6754026627>



Android

<https://play.google.com/store/apps/details?id=de.tafmobile.mobility.mvbapp&hl=gsw>



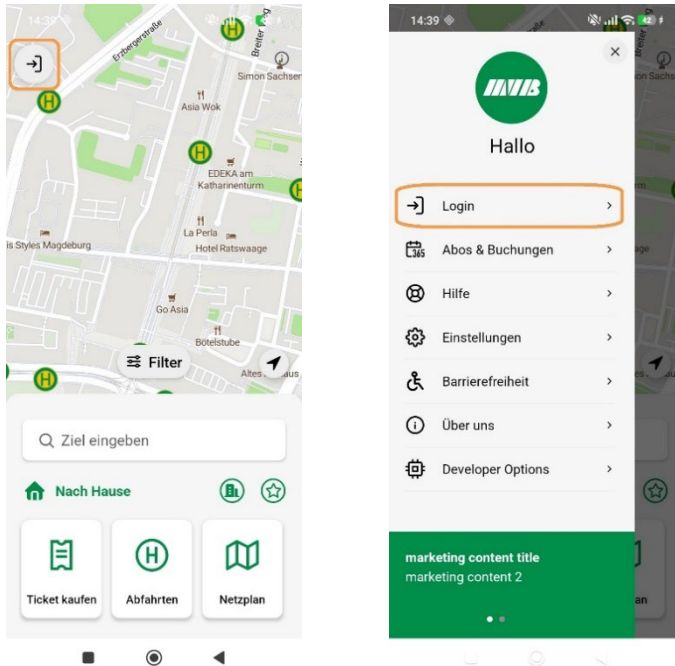
Voraussetzungen, um das D-Ticket/marego Abo in der MVB App hinzuzufügen:

MVB-Account

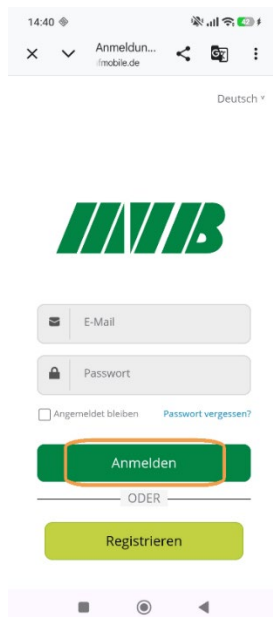
1. Einloggen oder registrieren in der MVB App

Damit das Abo in der App gespeichert werden kann, benötigen Sie einen MVB-Account.

Bitte loggen Sie sich ein oder erstellen einen Account.



a. Anmelden



b. Registrieren

The first screenshot shows the login screen with the MVB logo, input fields for E-Mail and Passwort, and buttons for 'Anmelden' and 'Registrieren'. The 'Registrieren' button is highlighted with a red rectangle. The second screenshot shows the registration form with fields for E-Mail, Passwort, and Passwort bestätigen. Below the fields is a checkbox for terms and conditions and a 'Registrieren' button. The third screenshot shows a confirmation screen with a warning message: 'Sie müssen Ihre E-Mail-Adresse verifizieren, um das Benutzerkonto zu aktivieren.' Below the message are buttons for 'E-Mail erneut senden' and '« Zurück zur Anmeldung'.

Die E-Mail-Adresse muss noch bestätigt werden
Dafür erhalten Sie eine E-Mail:

The left screenshot shows the MVB logo, the text 'Deutsch', and a welcome message: 'Willkommen Bei Der MVB-App!'. Below the message is a paragraph explaining the registration process and a button: 'Link zur E-Mail-Adresse-Verifizierung'. The right screenshot shows the MVB logo, the text 'Deutsch', and the email address: 'Ihre E-Mail-Adresse: m.schroeder+test5@tafmobile.de'. Below the email address is a button: 'E-Mail-Adresse jetzt bestätigen'.

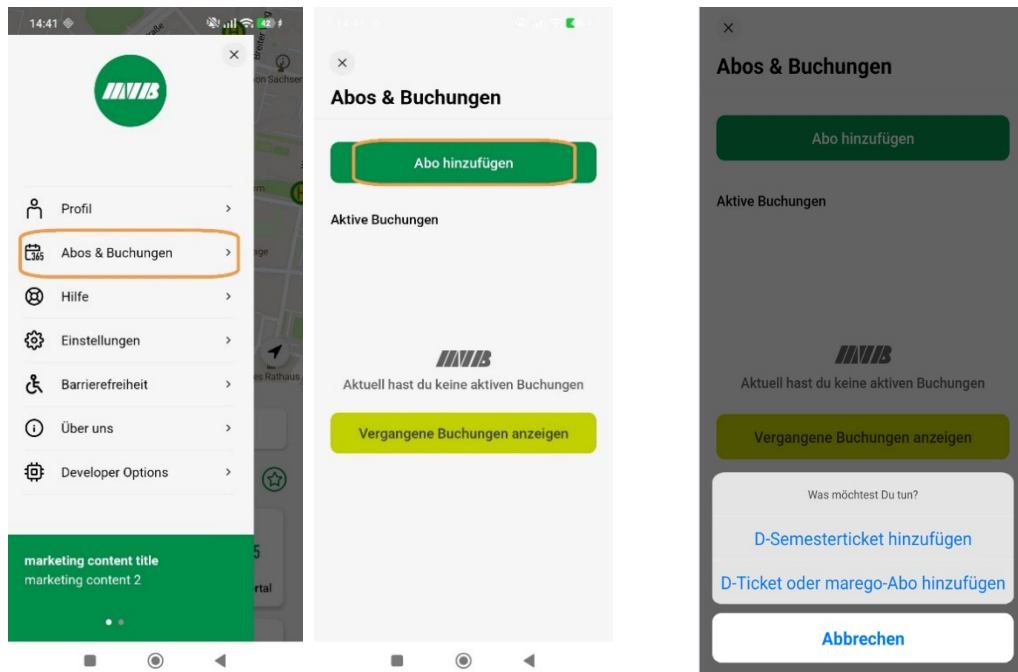
Der Link ist 60 Minuten gültig.

2. Abo hinzufügen

Seitenmenü → Abos & Buchungen

→ Abo hinzufügen

→ Button „D-Ticket oder marego Abo hinzufügen“



3. Vertragsdaten ausfüllen

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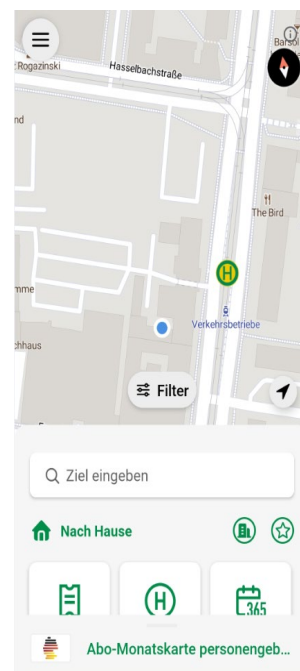
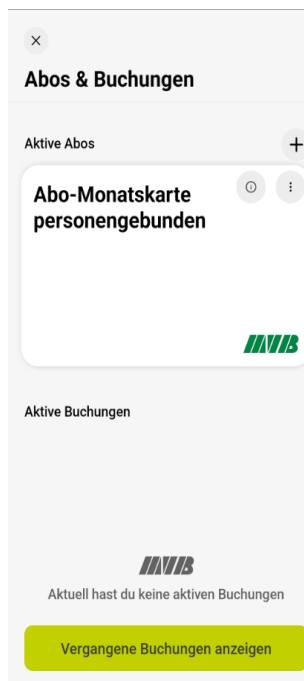
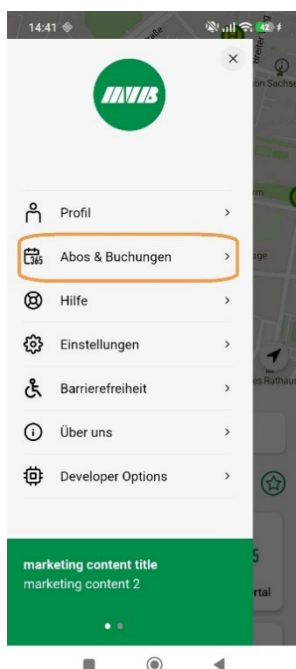
D-Ticket oder marego-Abo hinzufügen

Anhand der folgenden Daten können wir dein Abo zuordnen.

4. D-Ticket/marego Abo anzeigen

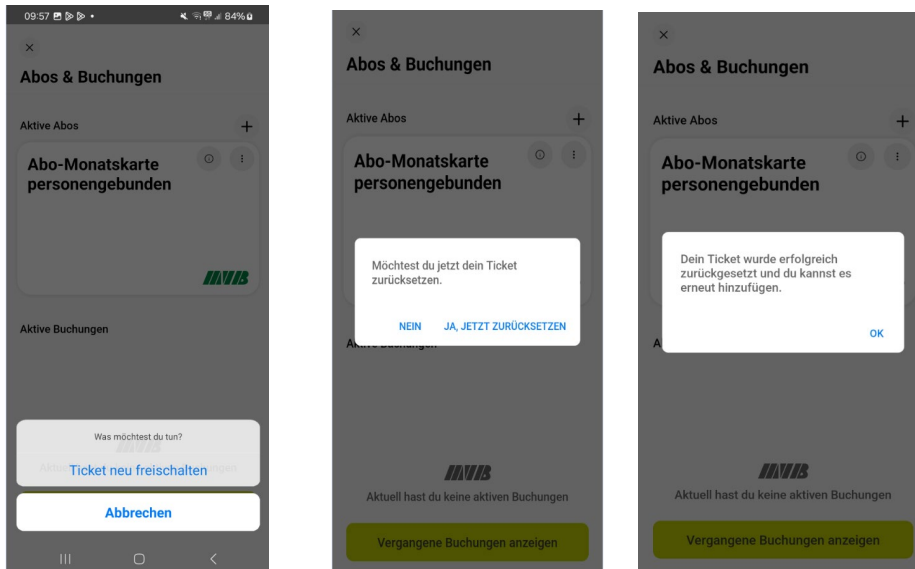
Variante 1: Seitenmenü > Abos & Buchungen

Variante 2: Banner am unterem App Rand



5. D-Ticket/marego Abo erneut freischalten

Sie können Ihr Ticket selbstständig entfernen, damit Sie es neu hinzufügen können.



Bei Fragen unterstützt Sie das Supportteam der MVB:
handyticket@mvbnet.de

English

Guide for subscribers on how to integrate the D-Ticket & marego subscription into the MVB app



Get the MVB app in the stores:

Apple

<https://apps.apple.com/de/app/mvb-app/id6754026627>



Android

<https://play.google.com/store/apps/details?id=de.tafmobile.mobility.mvbapp&hl=gsw>

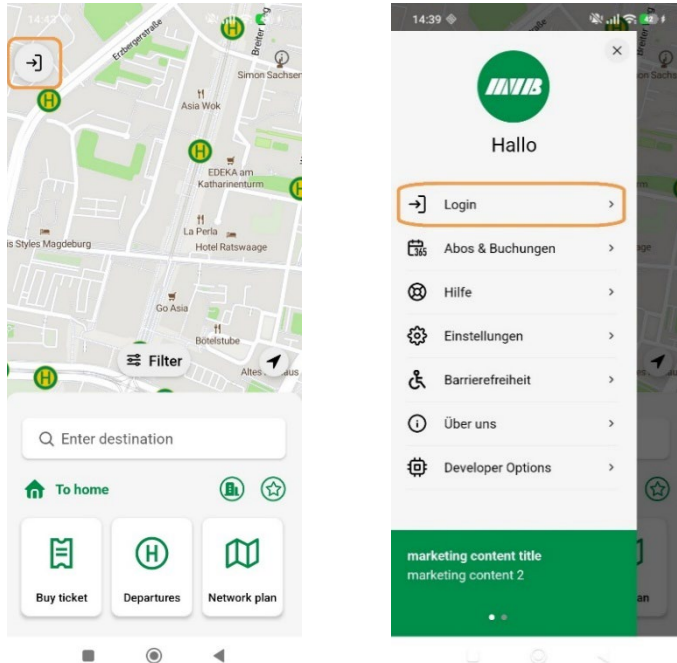


Requirements for adding the D-Ticket/marego Subscription into the MVB App:

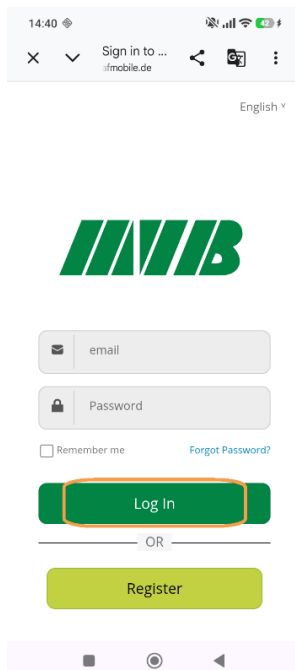
- MVB account

1. Log in or register in the MVB App.

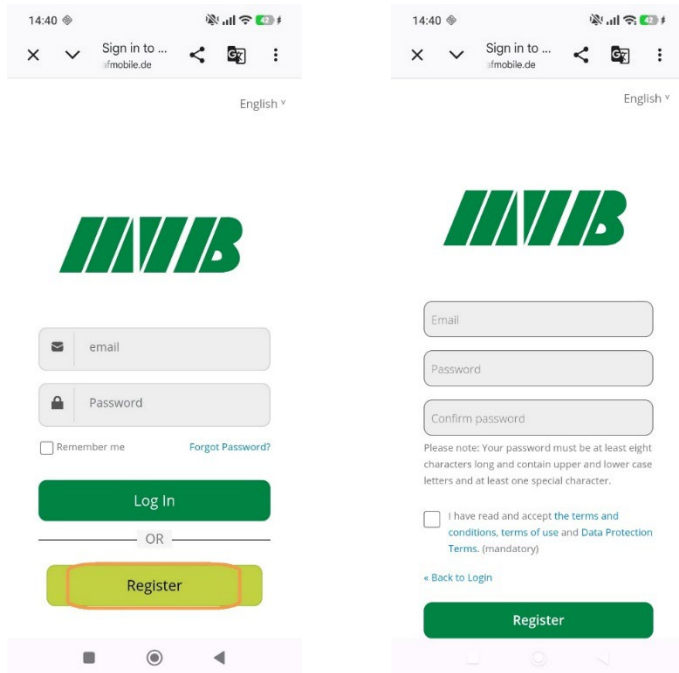
To save your D-Ticket/marego Subscription in the app, you need a MVB account.
Please log in or create an account.



a. Login



b. Register



14:40 Sign in to ...
/mobile.de

English v

MVB

email

Password

☐ Remember me [Forgot Password?](#)

Log In

OR

Register

14:40 Sign in to ...
/mobile.de

English v

MVB

Email

Password

Confirm password

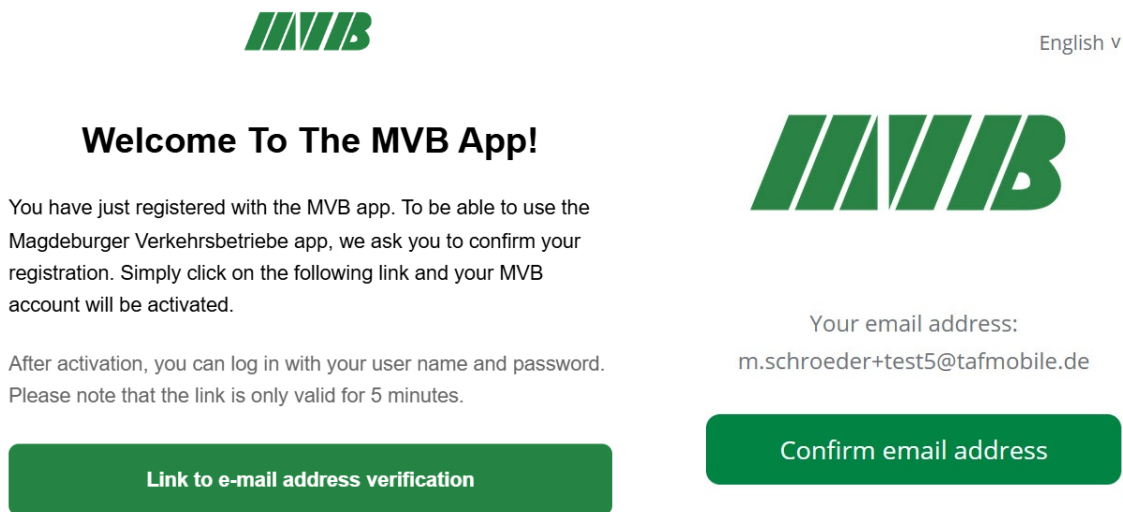
Please note: Your password must be at least eight characters long and contain upper and lower case letters and at least one special character.

☐ I have read and accept the [terms and conditions, terms of use and Data Protection Terms.](#) (mandatory)

[Back to Login](#)

Register

The e-mail address still must be confirmed. You will receive an email to do so. Please check your inbox and find this mail:



MVB

English v

Welcome To The MVB App!

You have just registered with the MVB app. To be able to use the Magdeburger Verkehrsbetriebe app, we ask you to confirm your registration. Simply click on the following link and your MVB account will be activated.

After activation, you can log in with your user name and password. Please note that the link is only valid for 5 minutes.

[Link to e-mail address verification](#)

MVB

Your email address:
m.schroeder+test5@tafmobile.de

Confirm email address

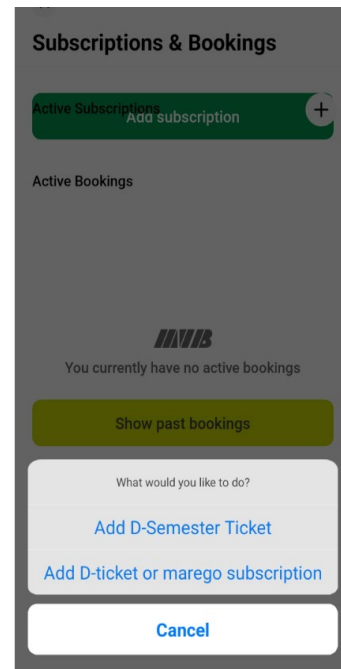
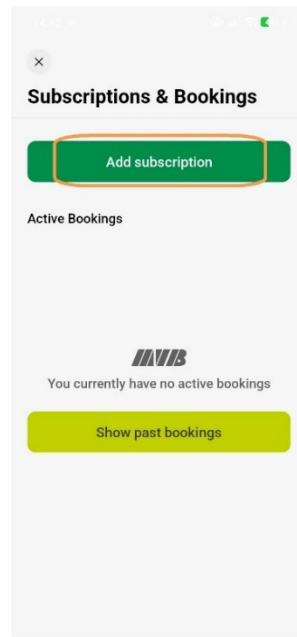
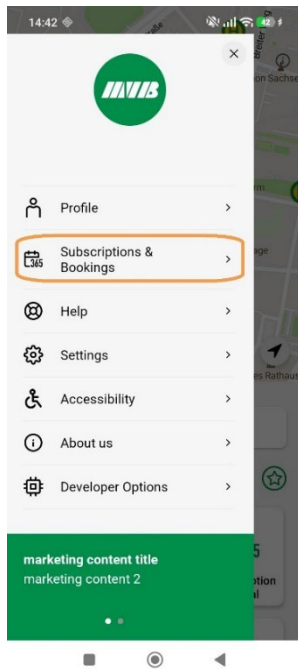
The link is valid for 60 minutes.

2. Adding the D-Ticket/marego Subscription

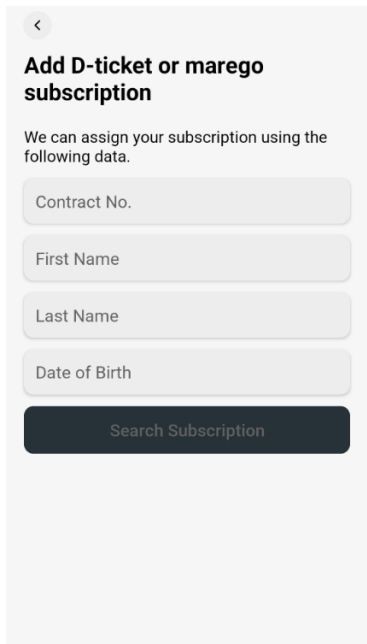
Side menu → Bookings & Subscriptions

→ Add subscription

→ Button „Add D-Ticket or marego “



3. Fill in contract details



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Add D-ticket or marego subscription

We can assign your subscription using the following data.

Contract No.

First Name

Last Name

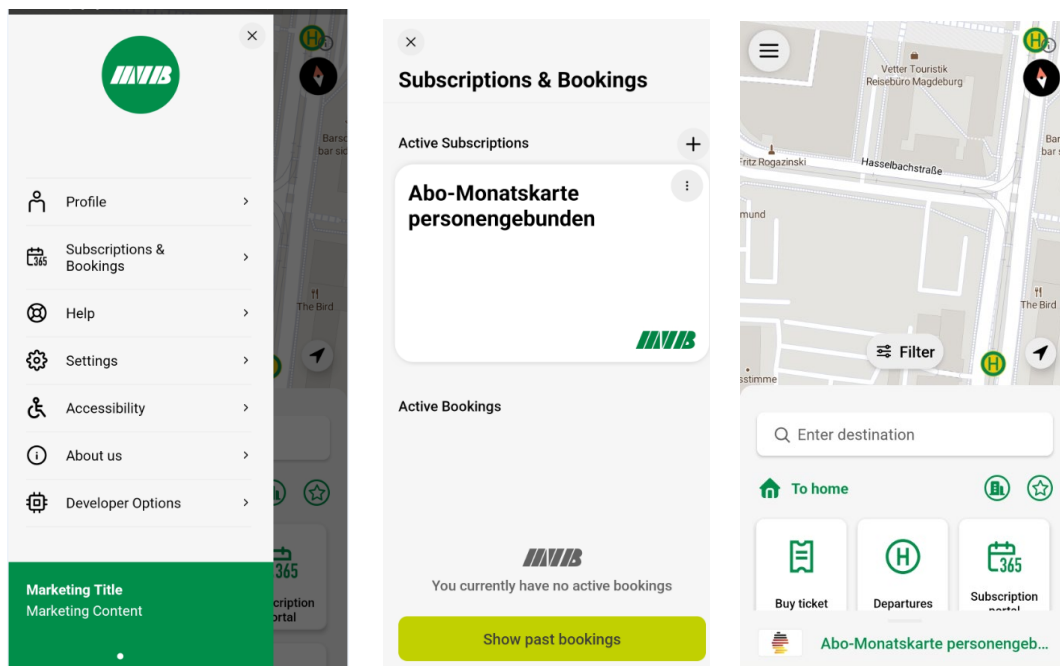
Date of Birth

Search Subscription

4. Display D-Ticket/marego Subscription

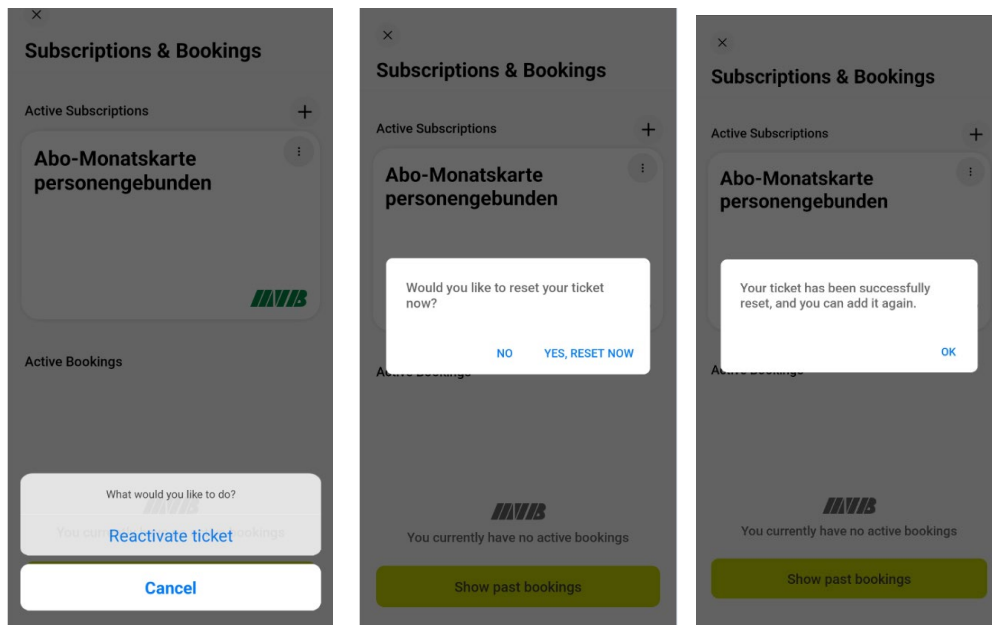
Case 1: Side menu > Subscriptions & Bookings

Case 2: Banner at the bottom of the app



5. Reset D-Ticket/marego Subscription

You can delete your ticket yourself so that you can add it again.



If you have any questions, the MVB support team is here to help:

handyticket@mvbnet.de